

Standard Rates

£4.00	For the first ¼ mile or the first 2 minutes (or a combination of part of such distance or time)
20p	For each additional 170 yards or 36 seconds (or a combination of parts of such distance or time) until a fare of £7.60 9.80 is shown on the taxi meter.
20p	For each additional 134 yards or 28.8 seconds (or a combination of parts of such distance or time) when a fare of £9.80 is shown on the taxi meter.
20p	For each additional 24 seconds which will be chargeable on hirings from midnight until 4am, and from midnight until 6am Saturdays, Sundays and Bank Holiday Mondays, except during Christmas and New Year periods.

NIGHT CHARGE / UNSOCIAL HOURS

For hirings begun between 9pm and midnight and 4am and 6am, also on Sundays, Bank Holidays and Public Holidays between 6am and midnight also between 6am and midnight on 1 January and 4am until 6am on 2 January, an additional:	£1.00
For hirings from midnight until 4am, and from midnight until 6am Saturdays, Sundays and Bank Holiday Monday, except during Christmas and New Year periods, an additional	£2.00

CHRISTMAS CHARGES

For hirings from midnight 24 December to 6am 26 December (double the day and unsocial hours rate)	£10.00
For hirings on Boxing Day from 6am to 27 December (plus an additional 10p on the Standard Yard Rate:	£5.00 £6.00

NEW YEAR CHARGES (AN ADDITIONAL)

For hirings from midnight 31 December to 6am 1 January (double standard rates and unsocial hours rate)	£10.00
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Extra Charges

1 LUGGAGE	50p
For any luggage carried. No charge for disabled persons wheelchairs, disability aids or any assistance animals transported in the vehicle.	
(Luggage is intended as hand luggage, shopping bags, suitcases etc. The driver reserves the right to negotiate an additional charge for larger items up to a maximum of £10.00)	(Max Charge)
2 ADDITIONAL PASSENGERS	50p
For each person in excess of one	
3 ANIMAL CHARGE	£1.00
A single charge for animals carried in the vehicle THERE IS NO CHARGE FOR ASSISTANCE ANIMALS	(Max Charge)

LOST PROPERTY

Specific requests for the delivery of property left in taxis must be paid for at the metered fare.

SOILING CHARGE (TO BE RE-INSERTED INTO FARE CHART).

A reasonable charge may be levied for restoration costs should you soil or damage this vehicle. The proprietor reserves the right to take civil action where necessary.

ANY COMPLAINTS SHOULD BE MADE TO SOUTHEND-ON-SEA CITY COUNCIL, CIVIC CENTRE, VICTORIA AVENUE, SOUTHEND ON SEA, ESSEX SS2 6ZG. COMPLAINTS CAN ALSO BE EMAILED TO hacknycarriage@southend.gov.uk THE NUMBER OF THE CAB OR DRIVER SHOULD BE QUOTED.

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